

## SEAPORTE CONTRACT INFORMATION

**Contract Number:** N00178-09-d-5685

### **Task Orders**

None received to date.

### **Technical Instructions Issued Against Task Orders**

None received to date.

### **List of Team Members / Area of Expertise / Experience**

#### **Serrano IT Services, LLC (SITS) [www.serranoits.com](http://www.serranoits.com)**

Serrano IT Services, LLC (SITS) is a Service Disabled Veteran Owned (SDVO) Small Business Concern (SBC), incorporated in 2000 but became active in Government contracting in April 2005, when the owners, Mr. Al Serrano and Dr. Tom Tascione, retired from Northrop Grumman. SITS owners are both retired military officers, and they possess over 30 years experience as federal IT contractors having lead business development efforts for a billion dollar a year business and holding profit and loss responsibilities for a operating unit of a publicly traded company with annual revenues of nearly \$200,000,000.

Serrano IT Services, LLC has the ability to support the following Functional Areas:

- Engineering Support
- Modeling
- Software
- Information System (IS) Development, Information Assurance (IA), and Information

Point of Contact: Michael Schneider [Michael.schneider@serranoits.com](mailto:Michael.schneider@serranoits.com) 402-991-0116

#### **Northrop Grumman Defense Mission Systems [www.northropgrumman.com](http://www.northropgrumman.com)**

Northrop Grumman Corporation is a global defense company headquartered in Los Angeles, California. Northrop Grumman provides technologically advanced, innovative products, services and solutions in system integration, defense electronics, information technology, advanced aircraft, shipbuilding and space technology. With more than 125,000 employees, and operations in all 50 states and 25 countries, Northrop Grumman serves U.S. and international military, government and commercial customers.

Northrop Grumman has the ability to support the following Functional Areas:

- Research and Development Support
- Engineering, Systems Engineering and Process Engineering Support
- Modeling, Simulation, Stimulations, and Analysis Support
- Prototyping, Pre-Productions, Model-Making, and Fabrication
- System Design Documentation and Technical Data Support

- Software Engineering, Development, Programming, and Network Support
- Human Factors, Performance, and Usability Engineering Support
- System Safety Engineering Support
- Configuration Management (CM) Support
- Quality Assurance (QA) Support
- Information System (IS) Development, Information Assurance (IA), and Information Technology (IT) Support
- Ship Inactivation and Disposal Support
- Measurement Facilities, Range, and Instrumentation Support
- Training Support
- Program Support

Point of Contact:

Joseph R. Martin

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**The Newberry Group Incorporated [www.thenewberrygroup.com](http://www.thenewberrygroup.com)**

The Newberry Group is a growing, global IT consultancy specializing in cyber security services, information systems consulting, and project management services. Headquartered in Saint Charles, MO, Newberry is a Small Business, Service-Disabled Veteran-Owned Business (SDVOB), Woman-Owned Business Enterprise, Minority-Owned Business Enterprise, and Veteran-Owned Business Enterprise. Newberry holds a Top Secret Industrial Facility Security Clearance and over 92 percent of our staff working onsite at sensitive facilities have Secret clearances or higher. Newberry provides best in breed Information Assurance, Systems Design/Development, Call Center Management and Applications Engineering services that enable customers to maintain the service levels required for their missions. Newberry has over 140 employees serving clients in the United States and internationally in Bahrain. Newberry is a Microsoft Certified Firm.

The Newberry Group Incorporated has the ability to support the following Functional Areas:

- Engineering Support
- System Design Documentation / Technical Data Support
- Software
- Configuration Management (CM) Support
- Quality Assurance (QA) Support
- Information System (IS) Development, Information Assurance (IA), and Information
- Logistics Support
- Supply & Provisioning
- Training Support
- Program Support
- Public Affairs

**Points of Contact for Seaport-e Services Performed**

Mindy Bratton

[mbratton@thenewberrygroup.com](mailto:mbratton@thenewberrygroup.com)

636-442-5739

**Quality Assurance Program**

CMW will use our **Seamlessly Integrated Task Management (SITM)** Quality Control Program for reviewing task order performance and for preparing, inspecting and testing all TO deliverables. Our Quality Control Plan is dynamic in nature allowing for continuous updates based on task requirements, customer policies and best practice guidelines.

Variation is inevitable in all processes. Every process and every measurement has variation. By understanding variation, we can apply statistical thinking in daily operations and apply SITM for the purpose of continuous improvement.

The success of our SITM Quality Program has been in its ability to implement procedures that maintain a quality control standard deviation of six sigma (less than four defects per million) without the associated cost, and to identify and prevent any faulty processes that may enter the system through a change in focus or the addition of new requirements. SITM is designed with the belief that quality must be engineered into processes as early as possible. We use carefully planned, cost effective statistical analysis to improve, optimize and make robust processes and procedures. A major component of the SITM Quality Program is a complete Configuration Management Plan (CMP). CMW will document and execute a versatile Configuration Management Plan, in accordance with our SITM process, to assist in the facilitation of necessary functions needed to be accomplished in order to complete the task.

Quality Assurance (QA) for our SeaPort-e Team will be provided by Ms. Jean Garner, CMW Vice President for Operations, who will serve as Quality Director for our Seaport e Team and will monitor all team activities and project tasks. An appropriate degree of QA oversight will be assigned to each TO. For example, a fifty person task order may have dedicated QA personnel, while a three person task may depend on the QA Director to provide oversight. The QA Director is responsible for tailoring our standard QA processes for each TO. On a specific TO, the QA personnel are responsible for implementing and enforcing the tailored QA process across TO Team resources, schedules and deliverables.

### **Point of Contact for Seaport-e program**

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